

FIG. 1

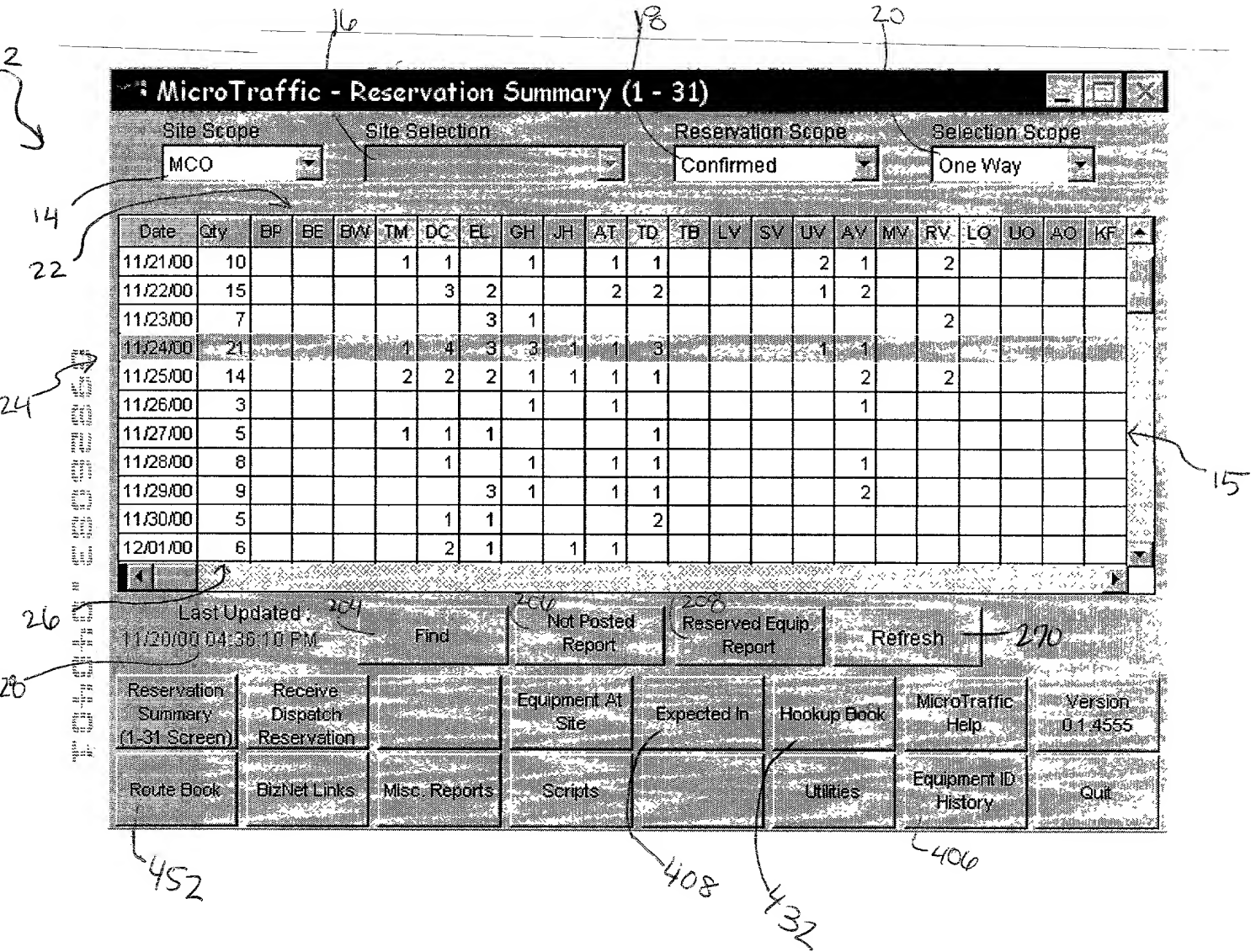


FIG. 2

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52a

52b

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(13) Reserved Equipment for 08/01/00

Post Date	RTE	Dealer	Res Num	Origin	Destination	Equipment	Cov	Cus
11/1	1	GATES AUTO	11674	52394	WASHINGTON, DC	AV	No	STA
11/1	1	GATES AUTO	11675	52394	THA CA, NY	TM	No	CHI
11/1	4	LLOYD'S RENTAL & SALES	20774	32086	POTTSTOWN, PA	DC 13	No	LUC
11/1	4	KELLY LLOYD'S GARAGE	110736	32331	SLIP, NY	DC 13	No	EBE
11/1	5	BILLS SERVICE CENTER	9845	32089	EMERSONVILLE, SC	PLAT KO DO	No	MA
11/1	6	BROWNE'S AUTO REPAIR PAR	1196	31231	HARRISBURG, PA	HYO HQ	No	KRI
11/1	5	L'HAIL CENTER BRACOE BLVD	282531	32086	NAGARA FALLS, NY	AV	No	RY
11/1	3	CLARY MOVING CENTER	25505	54360	PROVIDENCE, RI	RY	No	MA
11/1	9	J&A EXCUR	1131	55766	LEXINGTON, KY	PLAT	No	RY

Res Num 11674 Date Posted 11 Scheduling Notes

Customer STANLEY BLACK

Day Phone (919) 967-6059 Night Phone

Print Covered & Scheduled Post Quit

80 76 78 GATES AUTO

72 Equipment at site 30349

07/31/00 08/01/00 08/02/00 08/03/00

Model	TOT	1WAY	ROT	CNTRL	07/31/00	08/01/00	08/02/00	08/03/00
BP	0	0	0	0				
BE	0	0	0	0				
BW	0	0	0	0				
TM	1	1	0	0				
DC	3	3	0	0				
AV	0	0	0	0				
GH	1	1	0	0				
JH	0	0	0	0				
AT	0	0	0	0				

70

74

1

82

Search For Equipment Availability

Location

84

86

88

To limit location selection list to sites that have a particular model, enter the model:

Exclude Equipment Out On In-Town Rental ☐

Include Rotation Equipment ☐

92 90

Reservation Info

Equipment

AV

Pick-up Location

GATES AUTO

Pick-up Date

08/01/00 08:00:00 AM

94

96

98

100

Legend

Date

3 5

In-Town Reservations

One-Way Reservations

Last Updated:

08/18/00 10:57:14 PM

102

870

Done

FIG. 4

AV GATES AUTO 08/01/00

Model: DE Location: 752008 Date: 08/18/00

Done

Time 08/18/00

A.M. P.M.

Equipment	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12
Rotation 5																									
One-way 42																									

353984 SHREVE

353879 MCKIMMON

7769097 LOVE

2026 7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

2030 7720 BLANCHARD

7788506 HOWARD

7725125 RICHARDSON

FIG. 5

130

134 136 138 140

132

142

202 196 144 198 146

MicroTraffic - Receive/Dispatch/Reservations

Customer Information | Equipment | Payments | Notes | Changes Made

Trans. Type: Reservation Sub-Type: IN-TOWN Doc Number: Doc Status:

Last Name: First Name: Day Phone: Pickup/Dispatch/Receive Date and Time:

Address: Night Phone: Expected Date and Time:

City: State: Zip Code: Days Allowed: Miles Allowed: Covered & Scheduled:

Res. Location: Pickup CTR/DLR: Destination:

Reverse Dispatch Receive Find New Save Cancel Print Quit

FIG. 6

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Status	Equipment ID	Rate	\$/Mile	Cov	Deposit	Qty	Miles In	Miles Out	PM Miles

CONF 168
TENT 170
CANC 172

Reservation Information Dispatch/Receive Information

Status Model Fleet Model Serial Letter

0000 0000 0000 0000

Add 164
Update 166

Rate Per Mile Coverage Deposit Qty Miles In/Out Last PM

0.00 0.00 0.00 0.00 0 0.0 0.0

Covered & Scheduled Qty

Save 176
Print Quit

FIG. 7

MicroTraffic - Receive/Dispatch/Reservations

Customer Information | Equipment | Payments | Notes | Changes Made

Location	Date	Type	Account Number	Exp	Auth Num	Amount

Payment Type: Check/Card Number: Expiration: Auth Code: Amount:

Add Save Print Quit

FIG. 8

132

134

136

138

140

195

195

MicroTraffic - Receive/Dispatch/Reservations

Customer Information | Equipment | Payments | Notes | Changes Made

Download Notes (From Phoenix & Field) | Download/Traffic Notes

Pick-up Information

First Name | Last Name | Phone

☐ Reservation Covered & Scheduled

Change Sent | AM | PM

Add Notes | Save | Print | Quit

FIG. 9

210

214

232

Find Document

Step 1

Selection Criteria

☐ Document Number

☒ Customer Name

☐ Phone Number

☐ Pickup Location

☐ Reservation Location

☐ Reservation Date

☐ Credit Card

Step 2

Selection Data

Step 3

Click "SEARCH" or "CANCEL"

212

218

220

222

224

226

228

230

216

FIG. 10

240

Print Posted/Not Posted

242

244

246

248

FIG. 11

250
}

Print Covered/Scheduled or Not Cover...

Enter start date for report

252

Enter end date for report

254

256 ☐ Preview

258

260

262

264

FIG. 12

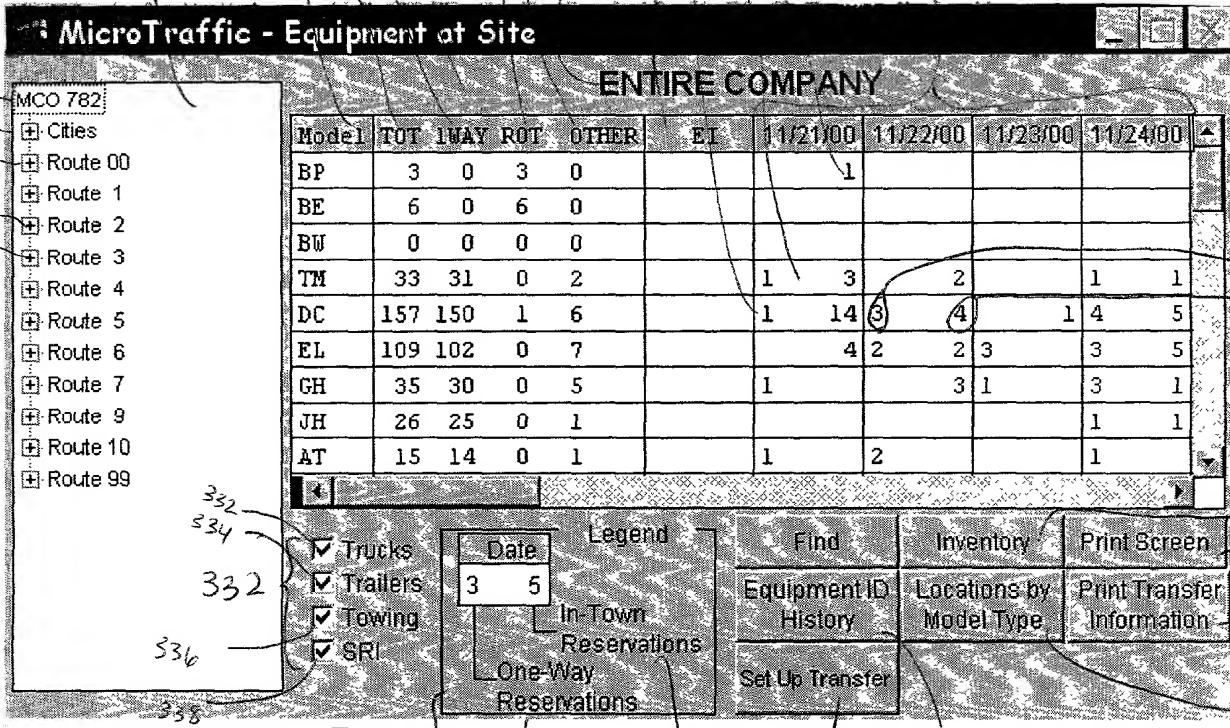


FIG. 13

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All DC's within MCO

Equipment ID	Note	Return Date/Time	Other	Rot.	Location	City
0000 DC 0392C	No	11/30/00 05:00:00			7045	ABERDEEN
0000 DC 7031A	No		TF 32008		32078	ABERDEEN
0000 DC 8893	No	11/29/00 12:15:00	FOR SALE		28454	ANGIER
0000 DC 5605J	No				15431	APEX
0000 DC 3514E	No	12/01/00 02:00:00			55315	APEX
0000 DC 0982C	No				48352	BURGAW
0000 DC 2677C	No				32465	CAMP LEJEU
0000 DC 8840Y	No	11/29/00 08:00:00			32465	CAMP LEJEU
0000 DC 3832J	No				40292	CARY
0000 DC 4656E	No				40292	CARY
0000 DC 6075J	No				40292	CARY
0000 DC 8138B	No				40292	CARY
0000 DC 1412E	No	11/29/00 08:40:00			54360	CARY

Pending Transfers

Model	Origin	Pick-up	Setup	Dest.	Notes
DC	TF 1693	12/01/00	11/30/00	TT 3387	Tom set this up
EL	TF 3387	11/30/00	11/30/00	TT 1693	Tom set this up too.
GH	TF 1693	11/30/00	11/30/00	TT 782055	Just another one

Miles In

87916.0

Miles Out

87916.0

PM Miles

80000.00

Plate #

State

Expiration

1

Set Up Transfer

Remove from Site

Quit

FIG. 14

Transfer Information

Equipment ID	0000000000000000	Dispatching Location	000000
Status	NOT PICKED-UP	Set Up Date	08/29/2000
Pick Up Date	08/29/2000		
Destination Entity	782050		
Comments	talked to tom about reservation #####		

Save Delete Transfer Cancel

382

386

390

392

394

384

388

FIG. 15

400

Equipment ID History

Fleet	Model	Serial	Letter
0000		0000	

☒ Preview

Run Report Done

FIG. 16

410

412

424

MicroTraffic - Hookup Book

Towing Vehicle

☒ U-Haul Truck or ☐ Customer's Vehicle

Year: 414 Make: 416

Model/Style: 418 Weight: 420 Hitch Class: 422

☐ Car Carrier ☐ Reflector Hitch ☐ Perm Hitch ☐ Install Perm Hitch

Towed Vehicle

☒ U-Haul Trailer or ☐ Customer's Vehicle

Trailer Hitch Class(s): LV 4x6 1, 2, 3

Year: 424 Make: 430

Model/Style: 430 Weight: 430

Hookup Status: 430

Select Towing Device: ☒ Auto Transport Class 3 ☐ Tow Dolly Class 2, 3 ☐ Tow Bar Class 2, 3

Read Footnotes

FIG. 17

440 →

MicroTraffic - Route Book

446 Location

448 Equipment Type

- ☒ Truck
- ☐ Trailer
- ☐ Towing
- ☐ SRI

450 Eq. Number (Optional)

Go Print

Receiving	Dispatching

442

444

460

462

464

466

468

470

472

473

474

476

478

5 Customers to Contact

RTE	Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	Dest
9	7490217	BRITT TYLER	(919) 518-1514		JM	08/10/00	56194 AV	
9	30237004	SHAWN ARCHIBEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766 J&	
2	6440	LESLIE ROBERT BERGLIN	(252) 972-2235		GH, PO, KO	08/05/00	1693 ST	
7	4084	BYRON TORKE	() -		GH	08/20/00	32298 MLC	
7	4092	DANIEL KLINE	() -		EL	08/03/00	32222 TR	

This is _____ from U-Haul. I am calling to confirm the reservation of BRITT TYLER for the following U-Haul Equipment, 10' MOVING VAN for \$405.00, on August 10 from RALEIGH, NC to LAKEWOOD, CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change, contact _____ at _____ Thanks for choosing U-Haul.

Results of your phone call: _____

Call history: _____

Add Notes

Quit